

Compàirteachas Plana
Coimhearsnachd
Innse Gall



Outer Hebrides
Community Planning
Partnership

Annual Report 2010-11

Letter from the Outer Hebrides Community Planning Partnership Chair



I am pleased to introduce the second Single Outcome Agreement Annual Report for the Outer Hebrides Community Planning Partnership.

During 2010-11 the partners have put in a lot of hard work reviewing and revising the SOA to ensure that we are focusing the resources we have on the greatest areas of need within the Outer Hebrides. I feel our new priorities renew the OHCPP's commitment to supporting the local economy and ensuring that we are allocating resources to early interventions. The OHCPP recognises more than ever the important contributions of all community planning partners in the Outer Hebrides, and the SOA outlines outcomes which reflect local needs, circumstances and priorities, but also contribute to the delivery of the national outcomes agreed in the Concordat.

I was pleased that during the review of the SOA, the communities of the Outer Hebrides were able to contribute through effective engagement opportunities and that the issues which they raised have been reflected in the SOA.

Already partners are working together to achieve more for the communities of the Outer Hebrides, dealing with priorities that were identified not only by the CPP, but by the communities of the islands as well. As the effects of the current economic climate become more evident, it is vital that the partners continue to work together to ensure that the people of the islands have access to appropriate services, education and long term employment opportunities.

In 2010/11 there have been notable achievements including some positive support and development for the local economy with the growth of the Harris Tweed industry ensuring a stability which has been missing for sometime; increasing support and growth in SMEs (Small and Medium Enterprises) despite the economic climate; the Outer Hebrides attaining one of the best rates in Scotland of young people leaving school going into positive destinations; the growth of UHI/LCC; and a rise in charges brought for offences attributable to alcohol.

However, there are still challenges ahead for the partnership and the OHCPP recognises that the SOA reflects the long term ambitions of the partners and ensures that we will continue to work together to deliver change and make a difference for those living in the Outer Hebrides.

I am therefore pleased to introduce the 2010-11 SOA Annual Report on behalf of the OHCPP.

A handwritten signature in black ink, which appears to read 'a Campbell'. The signature is written in a cursive, flowing style.

Cllr Angus Campbell
Chair of the Outer Hebrides Community Planning Partnership.

BACKGROUND

In 2008/09 Comhairle nan Eilean Siar opted for a Council Single Outcome Agreement (SOA) in response to the Concordat with the Scottish Government. It was acknowledged that it would take time for all the Community Planning Partners to become familiar with the concept of the SOA, and to reach consensus on what should be included. The 2008/09 SOA was then followed by the Outer Hebrides Community Planning Partnership Single Outcome Agreement 2009.

In September 2010 the Outer Hebrides Community Planning Partners (OHCPP), with the support of Scottish Government, embarked on a review and revision of the SOA 2009.

This process included:

- Community consultations, engagement events and a survey.
- Working with the Community Planning Partners to identify priority areas where the partners saw the greatest need and potential benefits in line with the areas of concerns raised by the community and the current economic climate and policy change from central government.
- The Outcome Groups then developed an outcome focused approach to planning and identifying the short, medium and long term outcomes that would help the OHCPP achieve its Local Outcomes and contribute towards the National Outcomes.
- OHCPP Partners wanted to ensure that the SOA reflected that the whole partnership contributed to the priority areas (in particular those related to the local economy). This was further developed in the logic modelling processes the Outcome Groups undertook.
- The OHCPP wished to reflect a preventative and early intervention approach to work in the SOA.
- The OHCPP completed a review and revision of the indicators from the SOA 2009, which concluded with the removal of indicators that were not SMART (Specific, Measureable, Attainable, Relevant and Time-bound). The OHCPP encouraged a monitoring system which was more useful in measuring outcomes rather than outputs and could be compared more readily to available national data.

The revised SOA 2011-13 was approved by Scottish Government in August 2011 and this is the document the OHCPP will be reporting against. The OHCPP will continually review, and as necessary refresh, the SOA on an annual basis.

Our vision for the Outer Hebrides is a prosperous, well educated and healthy community enjoying a good quality of life and fully realising the benefits of our natural environment and cultural traditions.

As part of the review of the SOA, the OHCPP wanted to refocus its work into specific areas, whilst still striving to achieve the vision and Local Outcomes laid out in the SOA 2009.

The seven Local Outcomes remain a priority for the Outer Hebrides, but the OHCPP identified areas to focus resources where a real difference could be made, that were a priority for the communities of the Outer Hebrides and where there was a need for partnership interventions. The OHCPP agreed the following priority areas:

- More people in long term employment
- More people in education, training and research to equip them for employment in the Outer Hebrides
- The Outer Hebrides will be better connected with high quality infrastructure supporting broadband, travel and renewables
- Achieve a carbon positive Outer Hebrides
- Improved services for older people throughout the Outer Hebrides
- Communities are safer and healthier by preventing, and reducing, the harmful effects of alcohol.
- Children have the best start in life and are protected

Delivery of these priorities will impact on the delivery of the Local (and National) Outcomes as laid out below:

	How the priority areas of work contribute to the Local Outcomes						
	More people in long term employment	More people in education, training and research to equip them for employment in the Outer Hebrides	The Outer Hebrides are better connected with high quality infrastructure supporting broadband, travel and renewables	Achieve a Carbon Positive Outer Hebrides	Improved services for older people throughout the Outer Hebrides	Communities are safer and healthier by preventing and reducing the harmful effects of alcohol	Children have the best start in life and are protected
Local Outcome 1 Population:	X	X	X	X	X		X
Local Outcome 2 Economy	X	X	X	X		X	X
Local Outcome 3 Well educated, well trained, well skilled		X					
Local Outcome 4 Health and wellbeing	X				X	X	X
Local Outcome 5 Communities	X	X	X			X	X
Local Outcome 6 Natural and cultural resources	X	X	X	X			
Local Outcome 7 Services		X	X			X	X

As part of the SOA review the OHCPP developed Outcome Triangles (Appendix 1) through a logic modelling process to ensure that each of the Outcome Groups were contributing to the priority areas where possible, and in turn contributing to the Local Outcomes.

PROGRESS TO DATE

Given that the revised SOA was only agreed in August 2011, the Partnership has only recently begun work on delivery of the revised SOA, so there are limitations to reporting for the period 2010-11

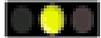
With the review of the SOA and indicators, unsurprisingly the data shows that the direction of travel has not been large but overall progression is in the right direction. OHCPP partners will use this annual report to ensure that work is kept on track in the priority areas and additional interventions considered where progress is not demonstrated. Individual CPP partners commit to deliver the SOA outcomes and activities within their own budgeting and resource allocation processes. The OHCPP does not currently take an overview of partners' deployment of resources to deliver the outcomes.

Overview of progress on priorities and local outcomes for reporting period 2010-11

From the data on page 14 we can see the progress made on individual indicators, from this information we are able to make assumptions about the progress the OHCPP has made towards each priority and Local Outcome.

OHCPP SOA Priority 1 More people in long term employment	
OHCPP SOA Priority 2 More people in education, training and research to equip them for employment	
OHCPP SOA Priority 3 The Outer Hebrides will be better connected	
OHCPP SOA Priority 4 Achieve a carbon positive Outer Hebrides	
OHCPP SOA Priority 5 Improved services for older people throughout the Outer Hebrides	
OHCPP SOA Priority 6 Communities are safer & healthier by preventing the harmful effects of alcohol	
OHCPP SOA Priority 7 Children have the best start in life and are protected	

OHCPP Local Outcome 1 Population	
OHCPP Local Outcome 2 Economy	
OHCPP Local Outcome 3 Well educated, well trained, well skilled	

OHCPP Local Outcome 4 Health and wellbeing	
OHCPP Local Outcome 5 Communities	
OHCPP Local Outcome 6 Natural and cultural resources	
OHCPP Local Outcome 7 Services	

Significant contributions to the National Outcomes

Because the direction of travel towards achieving the Local Outcomes is positive and in the correct direction there has been a contribution to all the National Outcomes, but in particular from the data and information below and at page 14, it can be seen that there has been a significant contribution to the following National Outcomes.

- NO 2 We realise our full economic potential with more and better employment opportunities for our people.
- NO 4 Our young people our successful learners, confident individuals, effective contributors and responsible citizens
- NO 9 We live our lives safe from crime, disorder and danger.
- NO 15 Our public services are high quality, continually improving, efficient and responsive to local people's needs.

SUPPORTING ECONOMIC GROWTH

A number of targeted interventions were undertaken by Community Planning Partners to boost economic activity in key sectors and to stimulate and encourage development in the most peripheral communities across the Outer Hebrides.

Despite the on-going economic slowdown over 2010/2011, significant progress has been achieved across a range of activities, much of which has been done in partnership, which can be summarised as follows:

Creative Industries

- The introduction of the Harris Tweed Investment Fund has had a major impact on seasonality, with most weavers and mill workers now employed on a year round basis, thereby virtually removing seasonality;
- Continued support, by partners, to the Harris Tweed Liaison Group and to each of the Harris Tweed mills, particularly focused on their continued development as key employers in fragile areas.
- Supported a significant increase in the production of Harris Tweed with up to 100 people directly employed in tweed production;
- Successfully delivered a Harris Tweed Skills and Accreditation programme with over 150 direct beneficiaries;
- Continue to work with key stakeholders to grow the Creative Sector throughout the Outer Hebrides which has included the continued development of the Creative Industries Media Centre (completion expected Autumn 2012) and the development of the Creative & Cultural Industries Strategy for the Outer Hebrides has begun.
- A partnership to support the skills development in the Broadcasting sector was established and includes MG Alba, BBC, Skills Development Scotland, Comhairle nan Eilean Siar and HIE.
- In partnership with MG Alba and Canan, HIE support the development and delivery of the Gaelic Film G Awards scheme, aimed at developing new talent.

Community Support

- Significant activity has been undertaken to accelerate community led capital projects. Over 80 projects have been supported to date, by the CnES Community Support workers, with funding in excess of £2m. A leverage ratio of 1:4 has been achieved on all schemes;
- HIE, with support from Leader, has implemented the Growth at the Edge approach in 6 of our most disadvantaged communities. These areas have received funding to employ Local Development Officers (LDOs) to assist with the development and implementation of local plans. (6 LDOs started financial year 2010-11 and another 4 in 2011-12 – total 10)
- The development of the Community Funding Portal was completed and formal launch is anticipated in the first quarter of 2011/12;
- Approx £1.6m (62%) of the allocated LEADER project grant funding has been committed, leaving less than £1m remaining;
- The £10m Lochboisdale Port of Entry project, led by Storax Uibhist and supported by HIE and partner agencies, is designed to create new access to land for industrial development and community housing, new marine leisure and fisheries infrastructure. HIE support will also provide a team of specialist staff and advisors to deliver the project and secure the maximum economic impacts for Lochboisdale and the wider community.
- HIE's Community Land Unit supported 11 groups at various stages of asset acquisition and development.

Tourism

- The Outer Hebrides enjoyed a successful season during 2010 and early reports from VisitScotland suggest an increased level of activity for 2011;
- Continued investment in partnership development resulting in an industry led programme of development activity through the 'Tourism Hebrides' initiative;
- Additional national and international marketing and promotional activity have been undertaken, including several direct media marketing and PR campaigns;
- HIE are working with niche partnerships to develop and deliver an improved Tourism product, particularly in the Cruise Ship sector and marine tourism. There has been an increase in the number of cruise ship visitors visiting Stornoway;
- An excellent response was received from a range of organisations for funding under the Scotland's Islands initiative, with over 100 events across 42 islands receiving support;
- HIE continues to work with a range of individual tourism businesses to help realise their ambitions. HIE has supported the private sector to work together to win more business through adopting a destination development approach which collectively includes 400-500 businesses across the region. A Destination Development Programme for the Outer Hebrides is expected to commence in 2011/12.

Culture and Heritage

- A multi-agency partnership developed the business case and project plan for the Lews Castle and Museum nan Eilean project. This work is ongoing.
- Additional support provided to foundation status arts centres to support organisational review and sustainability;

Hebrides Range

- Through a multi-agency partnership with the public sector, the community and industry, the future of the Hebrides Range has been secured for the next 5 years.
- The partners supported the case for significant investment programme by MoD/QinetiQ over the next period
- Additional resources have been committed to the delivery of projects and activities under the Uist Diversification Strategy;
- Working with QinetiQ and Skills Development Scotland to develop employment opportunities, particularly apprenticeships schemes.

Broadband

- With over 1,700 private customers subscribing to the network, the increasing usage of bandwidth-hungry applications and a pipeline of potential customers, HIE approved £249k for investment in an additional 34Mb of 'backhaul' connection between Stornoway and London and additional subscriber units.
- HIE successfully secured pilot project status for the HIE area with the aim being to deliver next generation access to 50 specified locations in the area as part of the Broadband Development UK (BDUK) programme, which will have a significant bearing on the economic prosperity of the Outer Hebrides and the future delivery of public services

Energy

- Partners have continued to engage with Government, industry and developers at a variety of fora and events locally, nationally and internationally to secure a future for the Renewable Energy sector in and around the Outer Hebrides.

- Six community wind farms and two community hydro schemes in the Outer Hebrides have now been given firm offers for connecting to the national grid.
- Arnish is one of the 11 key sites identified in the National Renewables Infrastructure Plan (N-RIP) that are considered to be of national importance for integrated manufacturing activity for the offshore wind sector. HIE have continued to invest in the Arnish Yard to develop opportunities and a fit for purpose facility for the energy sector in the Outer Hebrides, including a £3m project for the re-cladding of the main fabrication workshop at Arnish.
- Partners hosted the Hebridean Energy Futures Conference in Stornoway in June 2010, bringing together the community, businesses, wider industry and the public sector.
- Successful delivery of the Greenspace Research Project; a £2.1 million project looking at renewable energy and built environment research at Lews Castle College UHI Millennium Institute.
- 2010/11 also witnessed substantial debate at a UK level regarding energy policy with the Energy Market Reform consultation initiated, and Ofgem were convinced to open up a review of transmission charging – Project TransmiT. HIE has continued to lead a Highlands and Islands Transmission Working Group including Comhairle nan Eilean Siar in responding to these consultations, deemed critical to the growth of the renewable energy sector in the region.
- HIE have continued to support energy curriculum development through the Big Green Challenge and the CPD modules for Primary School teachers.
- Funded by HIE, Community Energy Scotland supported 7 community groups through CRESO to develop Community Energy Projects.

Business Gateway

- 30% increase in Princes Scottish Youth Business Trust (PSYBT) supported businesses, compared to the previous year;
- 38 new business start-ups supported, exceeding target by 25%;
- Increase in the number of applications for funding;
- Increase in the numbers attending business skills workshops;
- 11 existing businesses supported to achieve growth through access to Comhairle funding or business units
- 369 new business enquiries dealt with representing an increase of 12% on the previous year
- Increase in the number and range of business skills workshops delivered across the Outer Hebrides and also an increase in the number of participants attending
- Support being provided to a number of fairly large renewable / energy related projects

Food and Drink

- HIE continues to work with a range of individual food and drink businesses to help realise their ambitions. HIE work with individual companies is supported by a strategic partnership with industry-led leadership body Scotland Food and Drink and specialist support organisations such as Seafood Scotland.
- HIE has supported a range of infrastructure developments to support the sector including Lochboisdale and Northbay Harbour.

Fisheries

- Additional capital investment has been secured for a major pontoons programme.
- Completed a feasibility study for a new harbour facility in Ardveenish, Barra.

- Work continues with the Scottish Government and the UK Government's Department for the Environment, Food and Rural Affairs (DEFRA) on direct financial measures to support the local fishing fleet.

Life Science

- A rapidly increasing interest in the use of digital technology in healthcare was assisted by an international summit on tele-healthcare in Inverness in 2010. This provided a vision of tele-healthcare in Scotland in 2020 in which digital technology has enabled healthcare to become more predictive, preventative, personalised and participatory (P4 Digital).
- HIE supported a study looking at the littoral assets of the Outer Hebrides.
- HIE continues to work directly with individual businesses and partners to support the development of life sciences activity in the area, which impacts regionally, nationally and internationally.

Consumer Direct

- Following a competitive bidding process, CnES have successfully secured the retention of the Consumer Direct Scotland contact centre service to March 2012. This secures employment of the 25 existing staff members.
- CnES will continue to consider options for the retention of the service beyond April 2012.

Financial & Business Services

- Roadshows were hosted in the Outer Hebrides in support of the recruitment of self employed homeworkers. Homeworking continues to offer real prospects for sectoral growth and increased economic activity in some of our more remote and fragile communities.

PREVENTATIVE SPEND

Through the revision of the SOA Community Planning Partners have confirmed their commitment to preventative spend and early interventions. This can be seen through the revised priorities. The OHCPP has identified a range of activities designed to support short, medium and long term outcomes and focus on preventative interventions such as:

- Promotion of better maternal and infant nutrition
- Play at home and play training
- Promotion and support of re-enablement and independent living
- Support Single Shared Assessments
- Improved identification of children at risk from parental substance misuse
- Sex education incentives
- Improved substance misuse education
- Alcohol and risk taking behaviour education
- Public health interventions for older people within the community
- Developing creative media industries
- Development of a viable renewable energy research hub (Greenspace).
- Targeting training opportunities based on 'real' employment opportunities on the islands
- Support recruitment and retention of older people in employment

Partnership work is ongoing in regard to early interventions:

- Joint Services Committee – health and social care services to older people (NHS Western Isles, CnES)
- Alcohol and Drugs Partnership, (Northern Constabulary, NHS Western Isles, CnES)
- GP referrals scheme – NHS Western Isles referring patients to Sports Centre for rehabilitation in the gym.
- Occupational Therapy service (Comhairle, NHS Western Isles)
- Early years interventions through the Positive Parenting Programme (Triple P), behaviour management, nutrition, pre and post natal care etc
- Driving Ambition road safety courses used to target vulnerable road users, particularly young and novice drivers to the consequences of irresponsible and unsafe driving.
- HI-FiReS pro-social youth engagement programme promoting good citizenship and pro-social behaviour skills to young people at a key stage in their development
- Domestic Abuse training strategy
- Home Fire Safety Checks (HFSC) in the homes of those most vulnerable in our community
- Change Plan

Partners are also taking a proactive approach towards embedding preventative spending in their planning. For example:

- NHS Western Isles initiatives in relation to obesity, CVD, pre-natal and post natal care
- Northern Constabulary child protection measures
- Joint work by the Comhairle and HIE in relation to investment in securing employment and business on the islands
- Joint work by the Comhairle, NHS Western Isles, Northern Constabulary and Highlands and Islands Fire and Rescue Service in relation to misuse of alcohol
- Service Delivery Agreement (SDA) with Skills Development Scotland is a specific example which includes preventative approaches both on a collaborative and individual basis.
- CPP partners work together to ensure that there is a multi agency approach to assessment and planning for young people with 16+ Learning Choices.

EFFECTIVE ENGAGEMENT WITH CITIZENS

As part of the review of the SOA the OHCPP undertook a range of community engagement activities across the island chain, including 12 events and a community online survey.

The events were run as workshops to enable the community to be able to give the OHCPP their views on the priorities for the SOA. Information that the OHCPP received was incorporated in the SOA and Appendix 2 details a summary of community responses and how they are reflected in the SOA. The events were evaluated using the VOiCE tools and learning will be taken to future engagement and consultation events.

The OHCPP met its two primary outcomes for the series of engagement:

- a. Communities' aspirations in relation to the new seven priorities are gathered and will be reflected in the SOA

- b. Partners are aware of the aspirations of the communities of the Outer Hebrides.

One of the unanticipated outcomes of the events was increasing people's knowledge about the OHCPP. Many people who attended the events had little or no knowledge of the OHCPP but 71% reported that they had learnt something about community planning because of attending the events. The other participants stated they already knew about the OHCPP.

The OHCPP has also now formally adopted the National Standards for Community Engagement and partners have engaged in various training opportunities to look at improving engagement and consultation including VOiCE training.

The OHCPP continues to strive to engage with the communities of the Outer Hebrides, and in the coming year will be focusing on: ensuring that they hear from young people through a variety of mechanisms; working more closely with the Community Councils and CHaSCP Locality Planning Groups; working more closely across the partnership to share learning, information and community engagement resources; and continuing to maintain a positive profile using the media and social networking.

IMPROVEMENT PLANS

The OHCPP has just embarked on work with the Improvement Service using the Public Service Improvement Framework and Partnership Checklist to develop an improvement plan. The Improvement Service will be working with the OHCPP to work through the PSIF and identify areas where there is improvement needed within the Partnership. This will produce an Improvement Plan for the OHCPP, which may take in the following areas.

- Improved partnership working by strengthening the governance, scrutiny and accountability of the OHCPP.
- Better understanding by partners of the challenges that they face in driving outcomes forward and in organising their change and improvement activities in a more methodical and robust manner.
- Improved prioritisation within the OHCPP between and within outcomes.
- Better focused and targeted improvement activities by adopting a 'partnership' approach to resource management, improvement planning and delivery.
- Improved collaboration within and across partnerships in building capacity and sharing knowledge, learning and expertise with one another in support of improvement against outcomes.
- More informed budgetary decisions across individual partner organisations, based on evidence of service performance and improvement over time.

REPORTING PERIOD APRIL 2010 – MARCH 2011¹

OHCPP SOA Priority 1 More people in long term employment						
Working towards: Local Outcomes: 1, 2, 5 and 6 and National Outcomes: 1, 2, 3, 9, 10, 11, 12,13, 14						
Indicators	Unit	Baseline	Target and direction of travel	Actual (2010/11) as at March 2011 unless specified	Indicator	Comments
Population of the Outer Hebrides (NRS mid year population estimates)	#	26180.00 (mid 2009)	Increase and match growth percentage for Scottish population of 7.3%	26190.00 (mid 2010)		0.04% growth in population (10 people)
Decrease dependency ratio of non working age population (0-15 & 65+) to working age population (16-64) (NRS)	#	63.08 (mid 2009)	Decrease	62.93 (Mar 2011)		0.2% decrease in dependency ratio
Gross Value Added (GVA £ per head) (ONS, NUTS 3 current basic prices)	£	13,669 (2008)	Increase to HIE area average (£15,426)	N/A	N/A	No figures for 2010/11 are currently available
Employment in Growth Sectors: Modern Apprenticeships (Skills Development Scotland)	#	59.00 (2009/10)	Increase	81.00		37% increase in number of modern apprentices.
Employment in growth sectors: Self Employment (ONS)	%	8.50 (2009)	Increase	11.90		3.4% growth in self employment
Percentage of population long term unemployed (Dept of Work & Pensions)	%	34.00² (Feb 2010)	Decrease	33.96 (Mar 2011)		0.04% decrease in long term unemployed
Employment Rate (NOMIS)	%	72.9 (Apr 09 - Mar 10)	Increase	65.30 (Apr 10 - Mar 11)		7.6% decrease in the employment rate.
Females who want to work but are	%	13.0	Decrease	N/A	N/A	No figure for 2010/11 as figure is

¹ The CnES performance management tool (Interplan) was used to make an independent assessment of progress on the indicators and produced the traffic light assessment.

² Incorrect baseline figure of 61% inserted in SOA 2011-13 p29

unemployed (NOMIS)		(2009/10)				too small for NOMIS to record
Gross Average Weekly earnings (NOMIS)	£	493.10 (2009)	Increase to Scottish average (£486.90) and UK average (£501.80)	460.10		Drop in average weekly earnings
Overall Performance						
<p>For the first time in the last 6 years there has been a reversal in the downward trend of the population for the Outer Hebrides and though the increase is very small, the change of direction is notable. There are a large number of factors that will have contributed to this and some of these will be related to the interventions that partners have made to make the Outer Hebrides a more attractive and viable place to live and work. These are outlined in more detail on page 8 of this report</p> <p>During 2010/11 there have been small amounts of growth in some key sectors such as self employment, tourism etc but there continues to be challenges for many businesses, particularly in construction, in line with the rest of Scotland. The rates of employment continue to drop at a significant rate (compared to Scotland where the drop nationally has only been 0.2%) and long term unemployment figures have remained steady.</p> <p>The OHCPP partners have been tackling some of these issues through projects such as: Training for Work and Get Ready for Work programmes, Modern Apprentices and business support for SMEs and support for social enterprises. Partners continue to work with the energy providers and central government to secure better opportunities for renewable energy both off shore and on shore as well as working with community landowners to develop opportunities in renewable energy, and researchers to understand and develop more reliable technologies in regard to energy. Partners are working together to develop areas of growth within tourism through the Area Tourism Visitor Plan. The development of a media sector continues with the building of a media centre and increased training opportunities in this field. The OHCPP partners are also keen to promote better training for social care and child care workers to ensure there is a high quality workforce available to meet the employment demands of these areas in the Outer Hebrides.</p>						

OHCPP SOA Priority 2 More people in education, training and research to equip them for employment

Working towards: Local Outcomes: 1, 2, 3, 5, 6 and National Outcomes: 1, 2, 3, 4, 5, 9, 10, 11, 12, 13, 14, 15

Indicators	Unit	Baseline	Target and direction of travel	Actual (2010/11) as at March 2011 unless specified	Indicator	Comments
Number of students at LCC/UHI (UHI/LCC)	#	2395.00 (2009/10)	Increase	2581.00		7.8% growth in number of students
Percentage of UHI Students from outside the Outer Hebrides (UHI/LCC)	%	16.00 (2009/10)	Increase	19.00		3% growth in number of students from outside the Outer Hebrides
Number of employees engaged in research and commercialisation in research (UHI/LCC)	#	20.00 (2009/10)	Increase	20.00		Though number of employees remains the same, some of these will be new employees
Number of postgraduate research students (UHI/LCC)	#	8.00 (2009/10)	Increase	8.00		Though number of students remains the same, some of these will be new students
Numbers of adults in further and higher education in the Outer Hebrides (UHI/LCC & CnES)	#	3027.00 (2009/10)	Increase	3427.00		13% growth in adults in further and higher education
Employment in Growth Sectors: Modern Apprenticeships (SDS)	#	59.00 (2009/10)	Increase	81.00		37% increase in number of modern apprentices
Employment in growth sectors: Self Employment (ONS)	%	8.50 (2009)	Increase	11.90		3.4% growth in self employment
Training for Work starters (SDS)	#	22.00 (2009/10)	Increase	33.00		50% increase in number of TfW starters
Training for Work achievement rate (SDS)	%	54.30 (2009/10)	Increase	53.50		0.8% decrease in the achievement rate

Percentage of population long term unemployed (DWP)	%	34.00³ (Feb 2010)	Decrease	33.96		0.04% decrease in long term unemployed
Employment Rate (NOMIS)	%	69.50 (2009/10)	Increase	65.30		4.2% decrease in the employment rate
Females who want to work but are unemployed (NOMIS)	#	N/A	Decrease	N/A	N/A	No figure for 2010/11 as figure is too small for NOMIS to record
Population of the Outer Hebrides (NRS)	#	26180.00 (2009)	Increase and match growth percentage for Scottish population of 7.3%	26190.00 (Mar 2011)		0.04% growth in population (10 people)
Overall Performance						
<p>Education and training remain a key priority for the OHCPP contributing to the economic viability of the islands, enabling citizens to access work within the Outer Hebrides, developing areas of industry through research and learning, and attracting people to the islands to study at the University. During 2010/11 there has been some growth in the numbers of people studying in the Outer Hebrides, with further growth expected in the coming years. Training for Work programmes have seen an increase in participation but achievement rates have remained steady. There has been an increase in Modern Apprenticeships despite the decrease in the number of 'traditional' apprenticeship opportunities. SDS has worked to open up other opportunities for apprenticeships as well as working with contractors on larger scale projects to retain apprenticeships in more traditional areas. Partners continue to work with the energy providers and central government to secure better opportunities for renewable energy as well as working to develop research and training opportunities within this field and attract investment into initiatives such as Greenspace. Opportunities for training within the creative media sector are increasing with the building of a creative media centre and the growth of arts and creative courses through the college. Harris Tweed continues to be a sector of growth and training is key to ensuring that demand continues to be met. OHCPP partners are also keen to develop better training opportunities to support the work already being done by Business Gateway to support people setting up in businesses, either as self employed or as a SME. High quality social care and child care, tourism, carbon management and hospitality are all areas of growth within the labour market and the OHCPP is keen to ensure that these demands are met with appropriate training.</p>						

³ See footnote 1

OHCPP SOA Priority 3 The Outer Hebrides will be better connected

Working towards: Local Outcomes: 1, 2, 6, 7 and National Outcomes: 1, 2, 3, 12, 13, 14, 15,

Indicators	Unit	Baseline	Target and direction of travel	Actual (2010/11) as at March 2011 unless specified	Indicator	Comments
Amount of renewable energy (electricity) generated and sold to the grid (Ofgem Renewable Obligation register) ⁴	kWh	15186.00 (2009/10)	Increase	16226.00		6.8% increase in energy generated and sold
Amount of renewable energy (electricity) capacity created (Ofgem Renewable Obligation Scheme and the Feed-in-Tariff incentive schemes) ⁵	MW	7.08 (2009/10)	Increase	7.34		3.6% increase in capacity Target 2016 450MW
Ferry passengers (including inter-island passengers) (Calmac)	#	571452.00 (2009)	Increase	575289.00		0.6% increase in passengers overall. Passenger numbers on the Syy-Ull and Oban - Castlebay - Lochboisdale routes rose, but all other routes saw a drop in passenger numbers.
Plane Passengers (HIAL)	#	155558.00 (2009)	Increase	N/A	N/A	Information currently unavailable for all plane routes for 2010/11

Overall Performance



One of the biggest challenges facing all rural communities is isolation and the impacts this has on the economy. These challenges are increased for island communities such as the Outer Hebrides. Connection to each other, as an island chain, and to the mainland is vital for the viability of the islands. Renewable energy is a key sector for the future economy of the islands. There has been a growth in the amount of energy sold to the grid; though this has its limitations through the lack of an appropriate inter-connector. There has also been a small increase in the amount of renewable energy capacity. Accessibility to the mainland via good transport links is vital both for those living on the islands for business and leisure purposes, and to increase visitor numbers. Since the introduction of RET there has been a continued increase in the number of ferry passengers on the main routes to the islands.

⁴ Indicator amended to reflect more accurately energy generated and sold to the grid. Only the Renewable Obligation register provides suitable information at this point in time so the measure will underestimate the actual energy generated. The FiT register doesn't provide energy generated figures.

⁵ Indicator amended to reflect more accurately installed capacity (in MW) of renewable electricity generation technology in the Outer Hebrides than a measure can be obtained from the registers maintained by Ofgem and Feed-in-Tariff incentive schemes

Local partners harbour ambitious aspirations for the Renewable Energy sector in and around the Outer Hebrides but emergence of the industry is being constrained by factors outside local control, namely poor grid connectivity and the present transmission charging regime.

The Outer Hebrides are currently served by a 22MW electricity interconnector which is at full capacity and has to be supplemented by local generation during periods of high demand. There are projects operational, consented, in planning or in advanced development totalling 452MW of renewable generation but these projects cannot proceed until Scottish Hydro Electric (Transmission) Limited's 450MW Radial Connector between the main transmission system at Beaully and the Outer Hebrides is installed.

Because this Radial Connector constitutes 'Local Works', the developers who propose to use it are required to underwrite its entire construction cost (£400m). Transmission charges per unit of electricity generated in the Outer Hebrides and exported to the grid are currently more than three times the North of Scotland mainland charge and are threatening the viability of the major onshore wind schemes. Until transmission charges are significantly reduced, island developers are reluctant to commit to Radial Connector underwriting and deployment of the cable may slip beyond its current scheduled date of October 2015. Through 'Project TransmiT', the Office of Gas and Electricity Markets (Ofgem) are currently reviewing transmission charges and the Comhairle is heavily engaged in this process. The Comhairle is also working with UK Ministers on a fallback position where the Secretary of State can cap transmission charges in areas where they are demonstrably blocking renewable development.

At present, almost 400MW of onshore wind is operational, consented or in planning. A further 54MW of marine generation is in scoping, having being granted leases from The Crown Estate. Work is progressing on the supply chain with Arnish Yard and Lews Castle College/UHI who are well placed to capture fabrication and research work respectively. Discussions are underway regarding longer term offshore wind developments to the north of Lewis. These projects will not be commissioned until 2018 / 2020 but the scale of generation anticipated is unprecedented.

The Comhairle is Coordinating Partner for the ambitious ISLEPACT project which involves 12 island groups from across Europe. ISLEPACT, funded by the EU's Directorate General for Energy, aims to reduce carbon emissions in participating island groups by 20% by 2020 through a suite of major Bankable Projects. The Comhairle aims to have its Bankable Project proposals (in the areas of renewable energy generation, energy efficiency and sustainable transport) approved by July 2012.

OHCPP SOA Priority 4 Achieve a carbon positive Outer Hebrides

Working towards: Local Outcomes: 1, 2, 6, and National Outcomes: 1, 2, 3, 12, 13, 14

Indicators	Unit	Baseline	Target and direction of travel	Actual (2010/11) as at March 2011 unless specified	Indicator	Comments
CO2 emissions per capita (Outer Hebrides) (DECC)	T	7.70⁶ (2008)	Decrease	7.50 (2009)		DECC revised 2008 baseline figures from 7.2-7.7 2.6% decrease in CO2 emissions
CO2 reduction from OHCPP partners: NHS WI / CnES (NHSWI & CnES)	T	32360.00 (2009/10)	Decrease	N/A	N/A	The baseline for 2009/10 has been revised and following a more comprehensive review of data, a revised management plan will follow
CO2 reduction from OHCPP partners: SNH (SNH)	T	72.414 (2009/10)	Decrease	77.350		6.82% increase in CO2 emissions. This is due to the increased travel by Mink and Wader teams, i.e. doing more in the natural heritage. Energy emissions are down at both SNH offices.
CO2 reduction from OHCPP partners: Other partners	T	N/A	Decrease	N/A	N/A	No baseline or actual data available as a new measurement is being developed
Number of features on designated sites in favourable conditions (SNH)	%	95.00 (2009/10)	Maintain and increase	95.00		The percentage of sites in favourable condition remains steady with the Outer Hebrides having the best performing in Scotland
Actual tonnage of Bio-degradable Municipal Waste landfilled (CnES)	T	10125.00 (2009/10)	Decrease	10701.00		5.7% increase of biodegradable waste going to landfill
Delivery of outcomes in LBAP (Local Biodiversity Action Group)	%	N/A	Increase	N/A	N/A	No baseline or actual data available as new measurement. The revised LBAP delivery has begun
Average National Home Energy Rating for occupied housing stock in all tenures	#	3.60 (2007-09)	5 NHER	N/A	N/A	No data for 2010/11 as only produced every 3 years

⁶ DECC revised figure for 2008 from 7.2 tonnes to 7.7 tonnes)

(Scottish Housing Condition Survey)						
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Overall Performance 

The carbon footprint for the Outer Hebrides has reduced very slightly during 2010/11 but more needs to be done over the coming years to ensure that all OHCPP partners are working towards this priority.

A comprehensive review of the Joint Carbon Management plan for the NHS WI and CnES has been undertaken, which has resulted in a revised baseline of a carbon footprint of 32,360 tonnes for 2009/10 by NHS WI /CnES. A comprehensive list of projects and initiatives is being developed for inclusion which will allow better tracking on progress and benchmarking to an individual building level. CnES has managed to progress a number of property disposals and is on target to deliver its new schools project which is helping to make efficiencies in energy use and significant steps to reducing its carbon footprint. NHS Western Isles has been undertaking upgrades and improvements to its estate which has also proved successful in terms of energy efficiency. It is anticipated that the revised Carbon Management Plan will be available for draft approval in December 2011.

The Natural and Cultural Resources Outcome Group will be looking at the potential of developing a 'Commitment to change' declaration for the OHCPP and working with those partners who do not have a carbon management plan to develop one.

The revised Local Biodiversity Action Plan was approved in 2011 and work has begun on this.

The disposal of waste continues to be an issue for the Outer Hebrides with the rising cost of transporting waste, and disposing waste partners are keen to work to find solutions to reducing waste going to landfill and increase recycling.

The natural environment in the Outer Hebrides is one of its most valued assets and whilst needing to make a living from it the partners wish to see it protected and maintained appropriately. The number of features on designated areas in favourable conditions remains steady and is the highest in Scotland.

OHCPP SOA Priority 5 Improved services for older people throughout the Outer Hebrides

Working towards: Local Outcomes: 1, 4, 5, 7 and National Outcomes: 1, 2, 6, 7, 8, 9, 10, 11, 15

Indicators	Unit	Baseline	Target and direction of travel	Actual (2010/11) as at March 2011 unless specified	Indicator	Comments
Life expectancy at 65 years (Female) (NRS)	#	84.10 (2007-09)	Meet or exceed Scottish average (84.3 2008-10)	85.90 (2008-10)		2.4% increase in female life expectancy Outer Hebrides ranks 2nd of all Scottish LAs and 1st out of NHS Boards. Scotland's average in 2008-10 was 84.3 and in 2007-09 was 82
Life expectancy at 65 years (Male) (NRS)	#	81.50 (2007-09)	Meet or exceed Scottish average (81.80 2008-10)	81.10 (2008-10)		0.5% decrease in male life expectancy. Outer Hebrides ranks 27th for Scottish LAs and 12th for NHS Boards, Scotland's average in 2008-10 was 81.80 and in 2007-2009 was 80
Percentage where the time from first contact to completion assessment is less than or equal to four weeks for new Clients aged 65+ (CnES)	%	77.65 (2010/11)	80% by 2011 85% by 2013	77.65	N/A	Baseline was set at 2010/11 so no progress can be reported A Target of 85% is set for 2013
Older people (65+) rating the area within 15 minute walk from their own home as very safe (Northern Constabulary Community Consultation)	%	84.00 (2009)	Increase	N/A	N/A	Survey has been conducted but the information currently unavailable for this dataset
Number of occupied emergency bed days in general acute specialties for people aged 75+ per 1000 pop (WI NHS (SMR01))	#	7033.00 (Mar 2010)	6110/ 1,000 pop. aged 75+ (31 March 2012)	7033.00 (Mar 2010)	N/A	Baseline was set at March 2010 so no progress can be reported Figures per 1000 population
Percentage of older people aged 65+ with intensive care needs receiving personal care at home	%	45.30 (Mar 2010)	Increase	N/A	N/A	No figure available for March 2011

(NHS WI & CnES)						
Percentage of service users satisfied with opportunities for social interaction (CnES Social & Community Care)	%	55.82 (2008/09)	Increase	55.82		The Actual reported figure is the same as 2008/09 Baseline
Percentage of pensioners in fuel poverty (Scottish Housing Condition Survey)	%	86.00 (2007-09)	Decrease	N/A	N/A	No new available data until 2012
Overall Performance						
<p>Unfortunately for this priority much of the baseline data was set at 2010/11 and so a clear judgement on progress cannot be made easily. This does reflect the fact that this is a new priority for the OHCPP, and older people and related service provision was not reflected in the SOA 2009. Improving services for older people has become an increasing concern for partners in the Outer Hebrides as the demographics of the islands change with not only an ageing population but a decline in the 20 – 40 age range. This ultimately will have an impact on Community Services. Through initiatives such as the Change Fund the partnership will be increasingly investing in services for older people and ensuring those that need care are receiving appropriate care in an appropriate environment with older people able to live independently for longer. Developments in tele-health are vital for the Outer Hebrides due to the remoteness of communities; this will improve access to services for people whilst being able to remain in their community. The partnership also wishes to support the active older person by enabling people to remain in employment through support and/or re-training, supporting active volunteers and promoting health through diet and exercise.</p>						

OHCPP SOA Priority 6 Communities are safer & healthier by preventing the harmful effects of alcohol

Working towards: Local Outcomes: 2, 4, 5, 7 and National Outcomes: 1, 2, 6, 7, 8, 9, 10, 11

Indicators	Unit	Baseline	Target and direction of travel	Actual (2010/11) as at March 2011 unless specified	Indicator	Comments
Charges brought for offences directly attributable to alcohol (Northern Constabulary)	#	159.00 (2009)	Decrease	122.00		23.27% decrease in charges brought
Alcohol related general hospital discharge rate (WI NHS (SMR01))	#	976.00 (2007-09)	Reduction to meet Scottish average	1230.77		26.1% increase figures per 100000 population
Life expectancy at 65 years (Female) (NRS)	#	84.10 (2007-09)	Meet or exceed Scottish average (84.3 2008-10)	85.90		2.4% increase in female life expectancy Outer Hebrides ranks 2nd of all Scottish LAs and 1st out of NHS Boards. Scotland's average in 2008-10 was 84.3 and in 2007-09 was 82
Life expectancy at 65 years (Male) (NRS)	#	81.50 (2007-09)	Meet or exceed Scottish average (81.80 2008-10)	81.10		0.5% decrease in male life expectancy. Outer Hebrides ranks 27th for Scottish LAs and 12th for NHS Boards, Scotland's average in 2008-10 was 81.80 and in 2007-2009 was 80
Annual rate of defined daily dose per capita of antidepressants (WI NHS PRISMS)	#	36.20 (2010/11)	Decrease	36.20	N/A	Baseline was set at 2010/2011 so no progress can be reported
Percentage of people reporting 'alcohol misuse' as a concern (Northern Constabulary Community Consultation)	%	52.00 (2009)	Decrease	58.00		Criteria for survey question has changed from 23 options to 8 options
Reported alcohol related fires per 10000 population (HIFRS)	#	2.70 (2008/09)	Decrease	1.52		43% decrease in alcohol related fires

Percentage of health screening female attendees reporting above the weekly recommended limits (WI NHS Wellnorth Services)	#	7.00 (2010/11)		7.00	N/A	Baseline was set at 2010/2011 so no progress can be reported
Percentage of health screening male attendees reporting above the weekly recommended limits (WI NHS Wellnorth Services)	#	14.00 (2010/11)		14.00	N/A	Baseline was set at 2010/2011 so no progress can be reported
Overall Performance						
<p>Alcohol misuse continues to be a source of concern for not only partners within the Outer Hebrides, but across the whole of Scotland. The Outer Hebrides has seen a significant drop in charges brought for offences directly attributable to alcohol (i.e. D&I; Drink Driving; Selling Alcohol to underage Persons) which reflects successful policing that has focused on these offences. This statistic doesn't reflect where alcohol may be a contributing factor in offences (i.e. domestic incidents, ABH, GBH etc) and the Partnership will be working together to address these issues. Early interventions are considered key to address the harmful effects of alcohol, such as: brief interventions through health screening projects; education for children, young people and parents on the affects of alcohol and other substances; provision of diversionary activities; awareness raising of the dangers of alcohol and fire, and alcohol and driving; and workplace and alcohol consumption.</p> <p>Projects such as the Well North project (which screens adults over 40 for cardiovascular disease (CVD)) take the opportunity to discuss alcohol consumption with their clients. Community Education and other youth projects are continually providing information and raising awareness with young people about the dangers of excessive alcohol consumption. In addition there are services for those with addictions relating to alcohol which are supported by the Outer Hebrides Alcohol and Drug Partnership (ADP). During 2010 – 2011 the ADP have been promoting a client-centred approach that achieves lasting change in the lives of individuals across the Outer Hebrides. There has been a focus on changing the cultural attitude towards alcohol and prevention and education. With the ADP's forward strategy these themes will continue.</p>						

OHCPP SOA Priority 7 Children have the best start in life and are protected

Working towards: Local Outcomes: 1, 2, 4, 5, 7 and National Outcomes: 1, 2, 6, 7, 8, 9, 10, 11, 15

Indicators	Unit	Baseline	Target and direction of travel	Actual (2010/11) as at March 2011 unless specified	Indicator	Comments
Childhood obesity in primary 1 (NHS WI/ScotPHO)	%	9.00 (2008/09)	Decrease to meet or exceed Scottish average 8%	9.70 (2009/10)		7% increase in obesity for Primary 1 children
Life Expectancy at Birth (Female) (NRS)	#	82.00 (2007-09)	Meet or exceed Scottish average 80.10	82.00 (2008-10)		Life expectancy at birth for females has remained steady and above Scottish average
Life Expectancy at Birth (Male) (NRS)	#	73.5 (2007-09)	Meet or exceed Scottish average 75.40 target	74.00 (2008-10)		Life expectancy at birth for males has increased by 0.7% but remains below the Scottish average
School leavers positive and sustained destinations (SDS)	%	88.90 (2008/09)	Increase	92.70 (2009/10 – Jan 2011 figure)		Target is set as per the 2008/09 Baseline actual (2009/10 – Jan 2011 figure) 3.8% increase
Households reliance on out of work benefits / child tax credit (NHS WI/ScotPHO)	%	48.20 (2008)	Decrease	N/A	N/A	Baseline was set at 2010/2011 so no progress can be reported
Percentage of children exclusively breastfed for 6-8 weeks (ISD)	%	34.60 (2008/09)	Increase	25.40		9.2% decrease in children exclusively breastfed
Percentage of families in fuel poverty (Scottish Housing Condition Survey)	%	31.00 (2007-09)	Decrease	N/A	N/A	No new data available until 2012
Percentage of looked after children attaining at least SCQF level 3 in Maths. (CnES)	%	54.55 (2009/10)	75%	numbers too smaller to report without identification	N/A	numbers too smaller to report without identification

Percentage of looked after children attaining at least SCQF level 3 in English. (CnES)	%	63.64 (2009/10)	75%	numbers too smaller to report without identification	N/A	numbers too smaller to report without identification
Percentage of looked after children attaining at least SCQF level 3 in any subject. (CnES)	%	72% (2009/10)	75%	numbers too smaller to report without identification	N/A	numbers too smaller to report without identification
Overall Performance						
<p>Unfortunately for this priority some of the baseline data was set at 2010/11 or new data is unavailable at this time, and so a clear judgement on progress can not be made easily. Though for the data available it is clear there are some areas of work that the Partnership will need to focus on; particularly child and infant nutrition.</p> <p>The Outer Hebrides has seen a trend of positive results for school leavers over recent years and this continued in 2010-11. This is particularly welcome as these are sustained destinations for young people and one of the highest rates in Scotland.</p> <p>The attainment results for those who are looked after cannot be reported due to the small numbers, however it can be noted that all those who are part of this cohort have done extremely well in attaining level 3 or above SCQFs.</p> <p>The Early Years Partnership continues to deliver on its strategy, which includes initiatives such as positive parenting programmes, nutritional advice, child protection.</p> <p>Partners will continue to deliver these programmes, as well as look at how to identify children at risk from harm from alcohol misuse from an early stage; promotion of breast feeding; high quality play opportunities; and working through the curriculum for excellence regarding understanding parenting and better sex education.</p>						

INPUTS NEEDED FROM SCOTTISH GOVERNMENT TO ENSURE THE SUCCESSFUL DELIVERY OF THE SOA OUTCOMES

To ensure that the OHCPP can deliver on its commitments within the SOA it is necessary for there to be inputs from the Scottish Government as well as from the partners locally.

The OHCPP asked the Scottish Government to commit to the following in the revised SOA:

Input	OHCPP related priority
Suitable radial connection to the Grid	Priority 1 and 3
Improved Broadband connections and speed through a improved infrastructure	Priority 1 and 3
Ferry review: Retain RET on all ferry journey from the Outer Hebrides to the mainland Introduce RET to inter-island ferry journeys Ensure efficient ferry service and maintain and increase current timetables	Priority 1 and 3
Continuation of financial support through ADS of air travel including business travel for those living in the Outer Hebrides.	Priority 1 and 3
Contributing to the management of coastal erosion	Priority 4
Rural Fuel Derogation	Priority 1, 5 and 7
Access to capital for new housing across all tenures and for the improvement and repair of the existing stock	Priority 1, 5 and 7
Reinstate the Community Land Fund	Priority 1
Further consideration be given to the Crofting Register and Additional Responsibilities for Grazing Clerks as laid out in the Crofting Reform (Scotland) Act, before implementation.	Priority 1
Ensuring local communities derive benefit from the revenues currently paid to the Crown Estate Local communities have a measure of local control over their local seabed	Priority 1, 3 and 4
Provide additional resources to support the development of the University of the Highlands and Islands within the Outer Hebrides, with regard to opportunities, infrastructure and research capacity-building, leading to well-paid sustainable jobs.	Priority 2
Introduce a minimum pricing scheme for the sale of alcohol	Priority 6
Recognition that Public Sector reforms can not be delivered on a 'one-size fits all' basis	All priorities

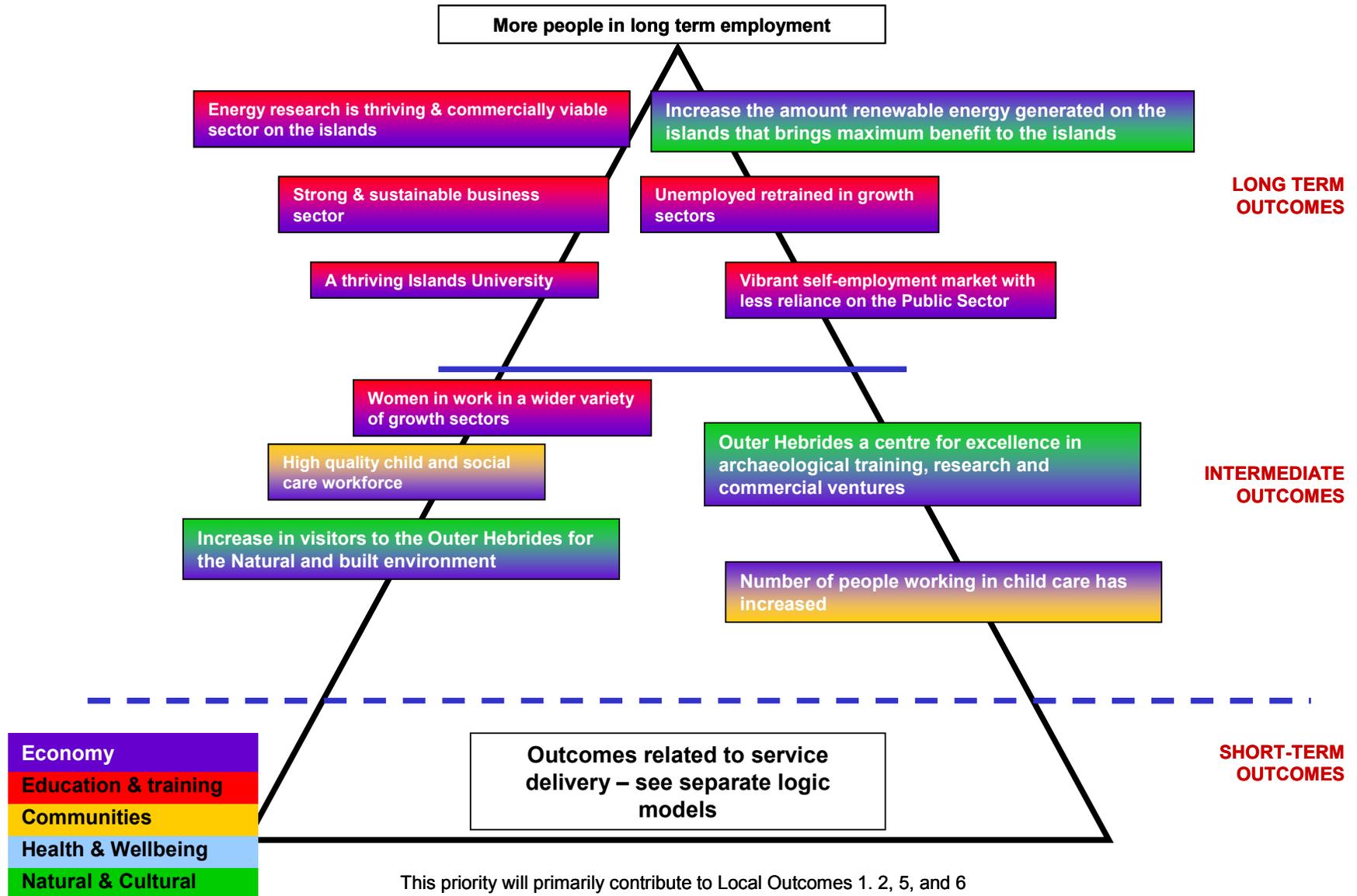
In August 2011 David Wilson, Director of Energy and Climate Change and Location Director for the Outer Hebrides Community Planning Partnership, responded to the list of inputs the OHCPP felt were required from the Scottish Government, in some detail. The OHCPP will review these as part of the SOA review process in 2012.

APPENDIX 1: OUTCOME TRIANGLES FOR THE SOA SEVEN REVISED PRIORITIES

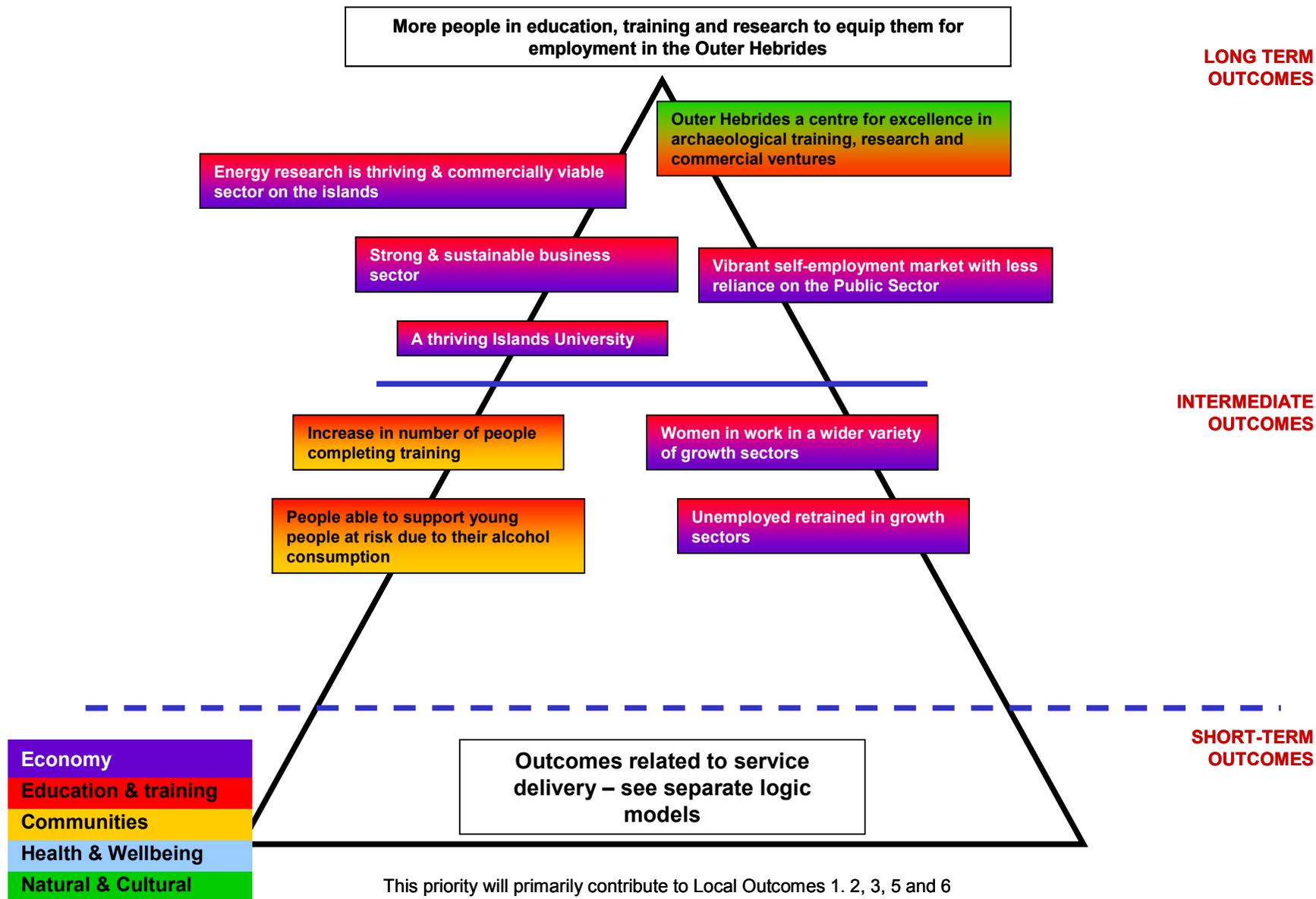
Logic Models and Outcome Triangles

- Logic modelling and outcome triangles are tools that can be useful in the development of monitoring and evaluation plans as they help to identify short, medium and long-term outcomes that are linked to the key activities of a strategy. The Outer Hebrides Community Planning Partnership has been using these tools when reviewing the SOA and reconsidering the priorities for the Outer Hebrides.
- The Outcome Triangles contained in the following pages are a visual representation demonstrating how the SOA priorities are going to be achieved and draw together the information from the five Outcome areas and the related logic models (see OHCPP SOA 2011 -13 Appendix 2).
- The Outcome Triangles are colour coded with a key to show which Outcome Groups will be working towards which particular outcomes.

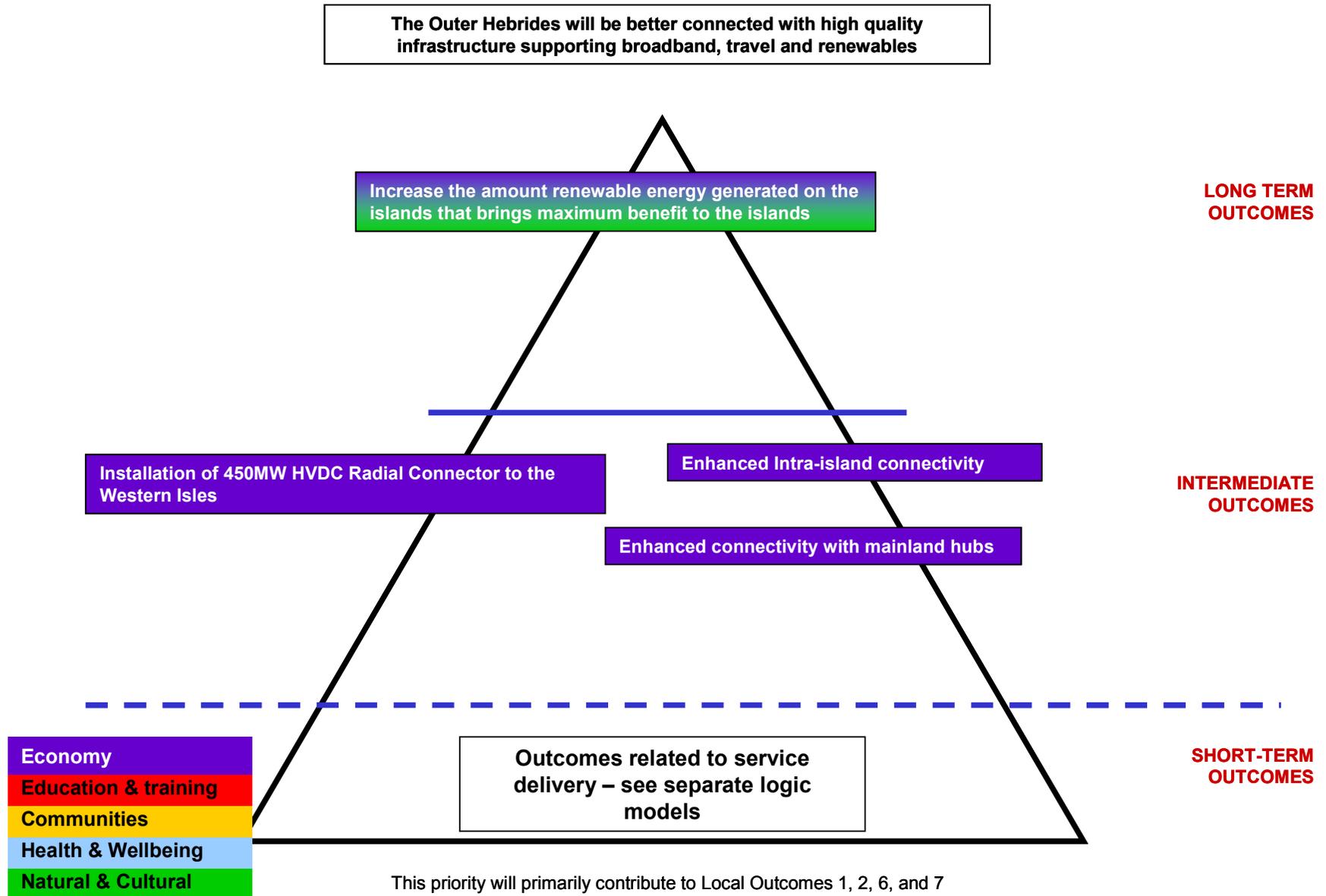
Outcomes triangle – Long term employment



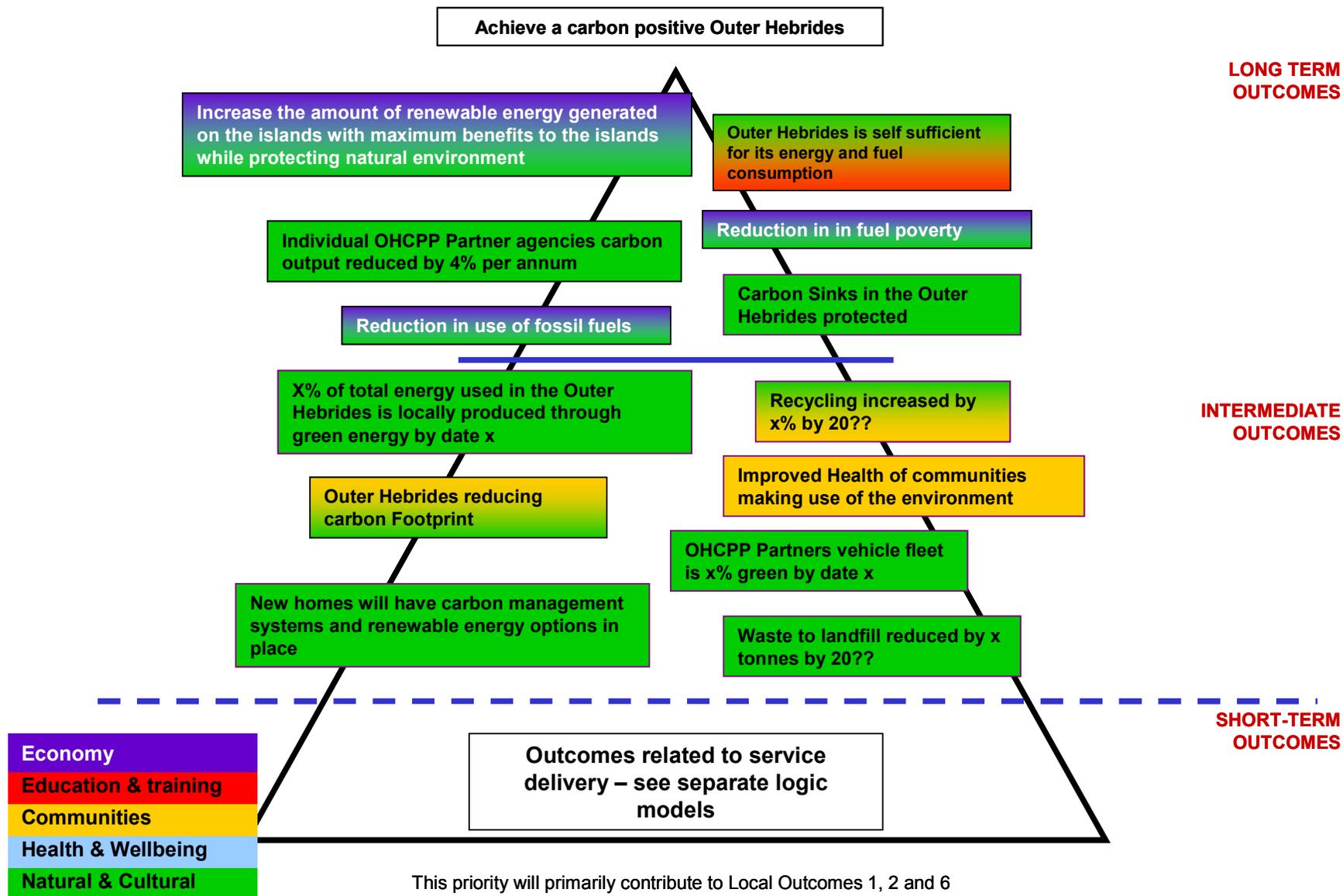
Outcomes triangle – Education, training & research



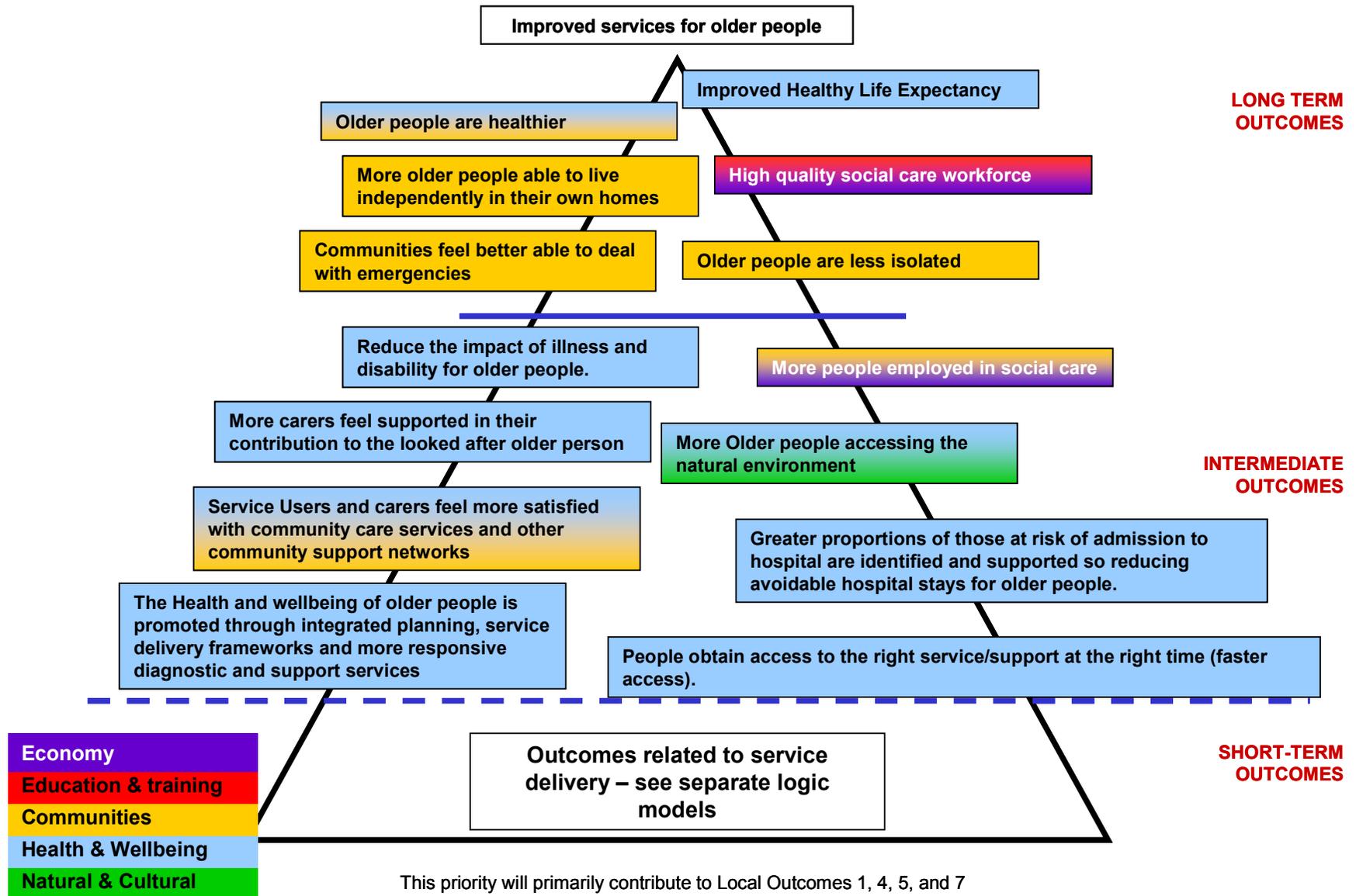
Outcomes triangle – Connectivity



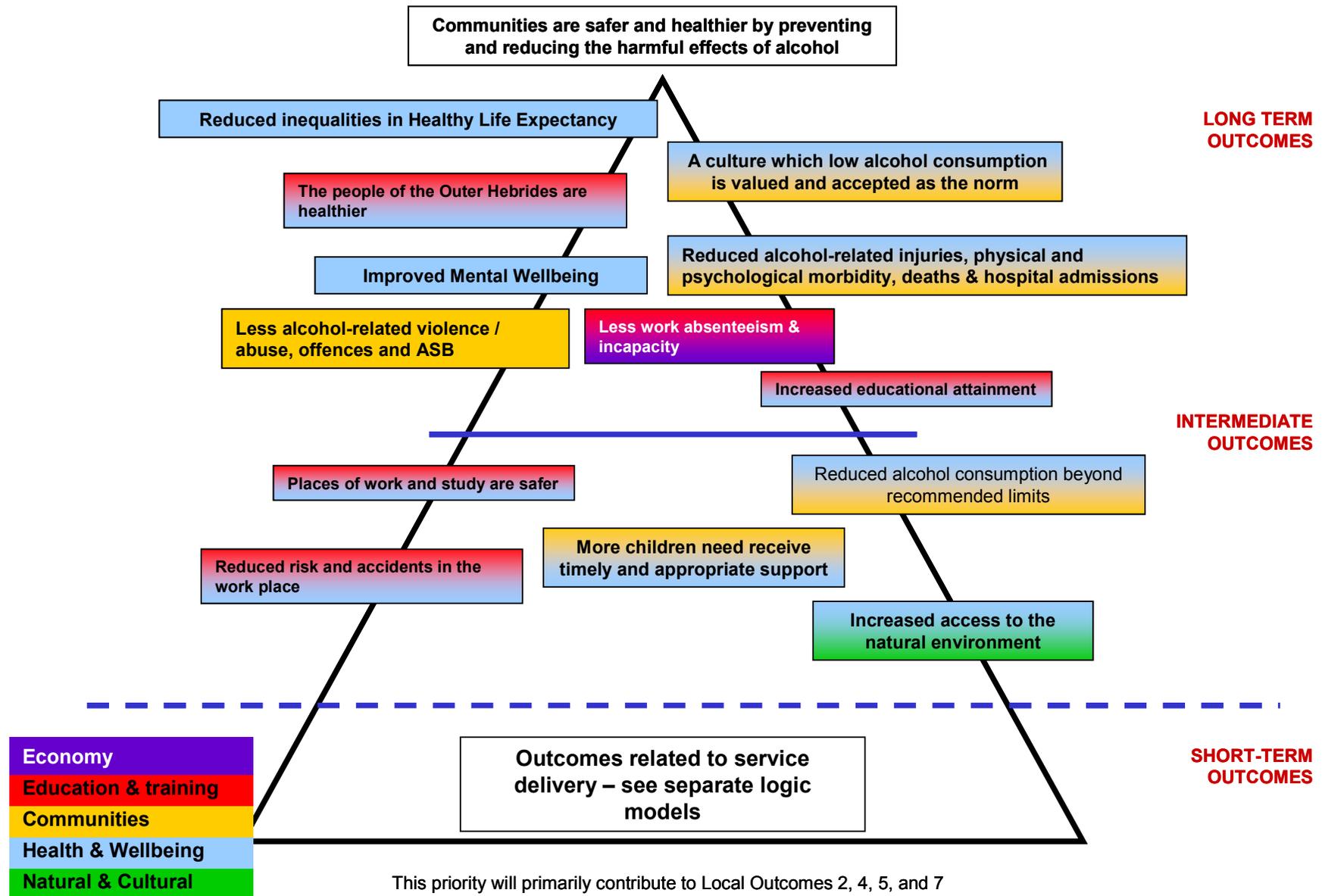
Outcomes triangle – Carbon Positive Outer Hebrides



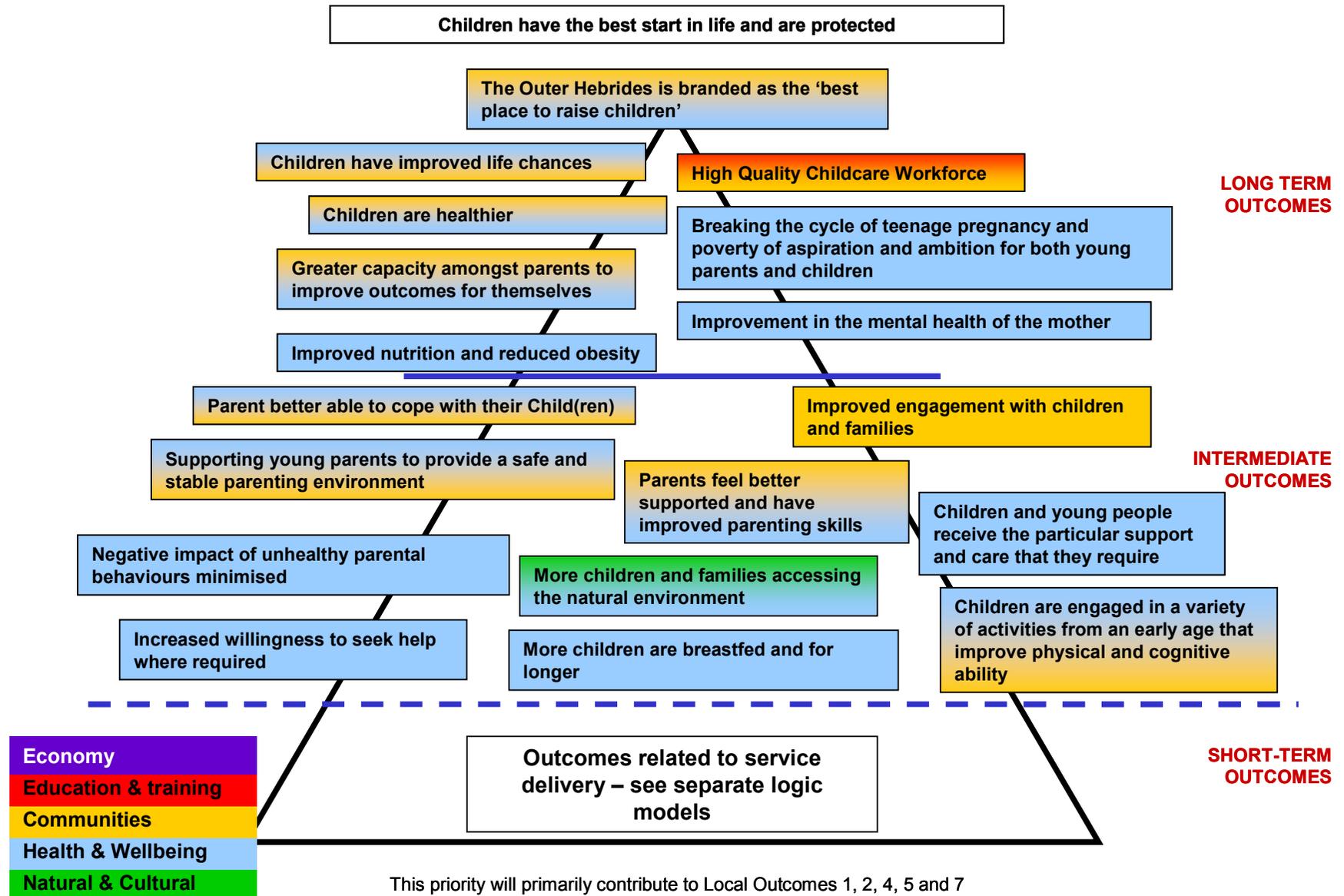
Outcomes triangle – Older People



Outcomes triangle - Alcohol



Outcomes triangle – Early Years



Reduce the harmful affects of alcohol <i>You told us you want to see:</i>	The development of distraction activities for all age groups
	Support and development of substance abuse education for parents and children from a young age.
	Regulation of prices for alcohol

The SOA says that Partners will aspire to:

- Provide a multi-agency programme of alcohol education as part of the Curriculum for Excellence including issues around domestic abuse, drink driving and peer pressure
- Include healthy life choice sessions in work training programmes and college courses
- Target parents regarding alcohol & substance misuse
- Increase an understanding of risk taking behaviour through education
- Provide diversionary activities for young people
- Support young people who are at risk due to their alcohol consumption
- Ask the Government to implement minimum pricing on alcohol

Improve connectivity <i>You told us you want to see:</i>	Reliable broadband with sufficient capacity
	Improved road networks - double track and quality of surface
	The retention of RET - and expansion to inter-island ferries
	A reduction in the cost of fuel

The SOA says that Partners will aspire to:

- Engage with DECC and OFGEM to achieve reduced transmissions charges
- Engage with OFGEM to secure the Radial Connector
- Lobby for the retention of ADS and RET
- Lobby for improved Broadband connectivity
- Develop the Hebridean Way concept



The information contained in this leaflet is only a small sample of the responses we received from people through the community engagement events and related actions from the SOA.

The full set of responses can be viewed at <http://tinyurl.com/39hkxws>

The full SOA can be downloaded from www.ohcpp.org.uk

For further information please contact the Community Partnerships' Unit at info@ohcpp.org.uk or 01851 822617

www.ohcpp.org.uk



Community Engagement

In Spring 2011 the Outer Hebrides Community Planning Partnership conducted 12 Community Engagement Events and a survey to find out how the people of the Outer Hebrides wanted the OHCPP priorities to be delivered.

This is a summary of what you told us, and how the OHCPP have incorporated these ideas into the Single Outcome Agreement.

The seven new OHCPP Priorities:

- More long term employment
- Education and training for skills for employment in the Outer Hebrides
- Children have the best start in life
- A Carbon Positive Outer Hebrides
- Improve services for older people
- Reduce the harmful affects of alcohol
- Improve connectivity

More long term employment <i>You told us you want to see:</i>	Apprenticeships in a broader range of sectors
	A better developed Tourism Sector
	Small businesses supported and enterprises being developed
	Better use of the resources we have - natural, heritage

The SOA says that Partners will aspire to:

- Ensure the Outer Hebrides is renowned for its natural and historical environment
- Develop the capabilities of the commercial sector and research potential of the energy
- Develop nature based tourism;
- Develop opportunities for community land owners in renewable energy;
- Identify growth sectors and suitable training opportunities;
- Develop business skills for those working in agriculture, media and textiles;
- Include business enterprise skills in the curriculum for excellence;
- Promote Modern Apprenticeships



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Education and training for skills for employment on the Islands <i>You told us you want to see:</i>	More vocational training links with schools including within appropriate new areas like archaeology and renewables
	Greater provision of training in a broader spectrum of areas
	Training that relates to available jobs within the Outer Hebrides

The SOA says that Partners will aspire to:

- Develop the capabilities of the commercial sector and research potential of the energy
- Identify growth sectors and suitable training opportunities
- Promote the University of the Highlands and Islands to encourage students to remain or come to the islands to study
- Promote Modern Apprenticeships
- Promote self-employment opportunities
- Provide training to ensure high quality social care and childcare



Children have the best start in life <i>You told us you want to see:</i>	Retention and support of local childcare and parent and toddler groups
	Education for parents and young children on a range of issues
	Encouragement and support for community parenting

The SOA says that Partners will aspire to:

- Support access to intergraded preschool & childcare services in every community
- Support communities to deliver parent/toddler information sessions
- Provide opportunities to teach parenting skills
- Work with existing toddlers and pre-school groups
- Support networks for parents and carers;
- Implement a multi agency programme for parenting/sex education into the Curriculum for Excellence
- Promote better maternal and infant nutrition through ante-natal and post-natal classes
- 'Play at home' and 'Start to Play' training in every community



A Carbon Positive Outer Hebrides <i>You told us you want to see:</i>	Encouragement of the use of public transport by making it more convenient and accessible
	Support and encouragement for private installations of renewable energy
	Provision of support for self-sustainability
	Provision of financial incentives for recycling changes

The SOA says that Partners will aspire to:

- Reduce the carbon footprint of OHCPP partners
- Work with community buildings to become carbon neutral
- Research a self-sustaining Outer Hebrides
- Develop research potential of the energy sector
- Promote greener domestic energy
- Generate locally produced energy
- Encourage and promote recycling
- Support the comprehensive review of the Waste Strategy for the Western Isles.



Improve services for older people <i>You told us you want to see:</i>	Support for activities to reduce isolation among older people
	More accessible public transport for older people and disabled people
	Support with basics such as gardening and lighting fires
	Retention of local care home provision and support

The SOA says that Partners will aspire to:

- Upgrade and create a network of community centres to meet the needs of emergency planning
- Enable older people to volunteer and communities to volunteer to support older people;
- Support development of older people's groups;
- Develop intergenerational work;
- Ensure those who need adaptations in their home receive them in a timely manner;
- Promote countryside access and programme of walks targeted at older people;
- Pilot a Public Social Partnership to improve community transport services





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